

TOURISM AND HOSPITALITY JOB EXPO - PERTH

9am-2.45pm, Thursday 30th May 2024
Government House Ballroom

TOURISM &
HOSPITALITY

WHERE ADVENTURE & OPPORTUNITY MEET

WESTERN AUSTRALIA

With your passion, life experience and appetite for learning and adventure, you have everything you need to deliver exceptional experiences to locals and visitors alike.

As well as flexible work hours, you can choose from a range of casual, part-time and seasonal roles best suited to your lifestyle. Meet new people, share your stories and live and work in wondrous places. Whether it's driving a 4WD, skippering a boat, checking guests into a holiday park, creating the evening aperitivo or sharing your stories with a tour group, WA's tourism and hospitality community offers an adventure for everyone.

The Tourism and Hospitality Job Expo is an opportunity for mature age job seekers to connect directly with industry employers to learn more about the range of jobs and exciting opportunities available in the industry.

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TOURISM AND HOSPITALITY JOB EXPO - PERTH

09.00am – 2.45pm, Thursday 30th May 2024
Government House Ballroom, 13 St Georges Terrace, Perth

PROGRAM

09.00am - Registration Opens - Tea and Coffee on Arrival

09.30am – MC Introductions and Workshop Overview

MC - Trevor Cochrane - Television producer and presenter - Guru Productions

09.35am - Welcome to Country

Walter McGuire - Go Cultural Aboriginal Tours and Experiences

09.46am - Welcome to Government House

His Excellency the Honourable Chris Dawson AC APM, Governor of Western Australia

09.51am - Opening Address

Ms Meredith Jane Hammat MLA

Parliamentary Secretary to Deputy Premier; Treasurer; Minister for Transport, Tourism

10.00am - Guest Tourism and Hospitality Industry Speakers - Followed by Q & A

Hear from older West Australians representing different job roles in the tourism and hospitality industry, talking about their experiences, opportunities and the benefits of working in the industry:

- Gary Beadle - Blinding Pty Ltd and owner of small bar Lot 20 previously Tiki as FK, 399, and FIVE
- Joan Sadler - Tour Guide with Two Feet & a Heartbeat, plus a volunteer guide for the City of Perth and the WA Art Gallery
- Mark Lukan - Customer Service at Tradewinds Hotel, Fremantle
- Roz Rodgers - Porter at Novotel Hotel Murray Street - Accor
- Andrew Hocken - President, Rottnest Voluntary Guides Association
- Gary Muir - Proprietor and EcoGuide, WOW Wilderness EcoCruises, and 2003 FACET Golden Guide Award winner (via pre-recorded video).

11.00am - Short Break

11.15am - Funding and Incentives

Jodie Dutton, Employment Facilitator, Perth North WA, representing Workforce Australia (part of the Australian Government Department of Employment and Workplace Relations)

- Information on Commonwealth and State funding and incentives available for mature-age employment



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11.30am - Employer Connect Session

Meet with tourism and hospitality industry employers to learn about on-the-job training and job opportunities - 'speed dating' format. To be facilitated by MC Trevor Cochrane and Ryan Mossny (Chair of FACET)

Employers to be represented on the day:

- Accor - Jai McNaughton, Talent & Culture Manager, Accor, and Roz Rodgers, Porter at Novotel Hotel Murray Street
- Akorn Australia Pty Ltd (Cruise Tourism) - Jenny Walther, Guest Services Supervisor – Fremantle
- Blinding Pty Ltd - small bar Lot 20 previously Tiki as FK, 399 and FIVE - Gary Beadle, Owner/Operator
- Caravan Industry Association WA - Lian Xavier, Marketing & Communications Officer
- Carree Coachlines - Gerren Goodwin, Coach Captain/Operations Manager
- Dome Group - Catherine Blizzard, Human Resources Manager
- Hampshire Property Group - Darren Luscombe, Operations Manager - Communities/Villages
- Hospitality Inns - Chris Pye AM, Chair and Managing Director, Hospitality Pty Ltd
- Perth Convention and Exhibition Centre - Catherine Harman, Head of People, Culture & Support Services
- Prendiville Group - Rachael Kelly, Group Talent and Culture Manager, and Mark Lukan, Tradewinds Hotel
- Rottneest Voluntary Guides Association - Andrew Hocken, President
- Two Feet & a Heartbeat Walking Tours - Joan Sadler, Vaughan Sadler, Iris Vardi, Ann Murdoch, Gerard Hayes and Jack Sherrell - Tour Guides
- Walk into Luxury, Margaret River - Elise Parker, Head Guide
- Western Australian Indigenous Tourism Operators Council (WAITOC) - Lisa Hindmarsh, Support Hub Coordinator
- Western Australia Visitor Centre - Troy De Souza, WA Visitor Business Development & Centre Manager

Support and incentive advice:

- FutureNow Creative and Leisure Industries Training Council - Melissa Harkins, Industry Development Manager
- Department of Employment and Workplace Relations - Jodie Dutton, Employment Facilitator, Perth North WA, representing Workforce Australia (part of the Australian Government Department of Employment and Workplace Relations)

12.30pm - Lunch and networking opportunity

Lunch and opportunity to chat with employers, or speak directly with guest speakers about their job roles.

01.15pm - Tour “Taster” Experiences Commence (choice of three tours)

- Perth City Walking Tour with Two Feet & a Heartbeat
- Perth City Coach Sight Seeing Tour with Carree Coachlines
- Behind the Scenes Tour of the Novotel Hotel Perth Murray Street

02.45pm - End of Tours and Event

This Event is presented by FACET on behalf of Tourism Western Australia.

Guest Tourism and Hospitality Industry Speakers



Ms Meredith Jane Hammat MLA – Parliamentary Secretary to Deputy Premier; Treasurer; Minister for Transport, Tourism

Meredith was elected to the Western Australian Parliament as the Member for Mirrabooka in March 2021. She was appointed Parliamentary Secretary to the Minister for Education; Aboriginal Affairs; Citizenship and Multicultural Interests in December 2022, and Parliamentary Secretary to the Deputy Premier; Treasurer; Minister for Transport; Tourism in June 2023. The electorate of Mirrabooka is one of the most diverse in the State and Meredith enjoys working with representatives of the many multicultural communities in the area. Meredith has a Masters degree from the University of WA and is a graduate of the Australian Institute of Company Directors.



Trevor Cochrane - Television producer and presenter - Guru Productions

Trevor Cochrane is Co-Owner (with his wife Shiori) of Guru Productions, a WA-based television production company with an office in Singapore. Trevor is a dad to four young men and lives on a few acres in Kalamunda. His career started as a horticulturist growing plants for a 3rd generation family nursery in Gosnells before branching out into the retail world. At the age of 26 he joined Bunnings and worked alongside a talented team to create the Bunnings Warehouse we know today. His claim to fame there was the Lifestyle business, the largest in Bunnings' retail operation and specifically the Saturday Sausage Sizzle which has become a mega community fundraising platform, and popular destination for anyone who can't resist the smell of cooked onions. Guru Productions produced a suite of programs for the Nine Network Australia. This includes The Garden Gurus, the longest running gardening TV show on commercial free to air television; Explore TV, an international travel series seen internationally in 141 countries in 14 languages; Destination Australia; Delish Destinations; Delish from garden to table, and some uniquely West Australian series such as Helicopter Heroes, Innovation Nation, Our State on a Plate and Destination WA. This year Trevor has filmed projects across WA, on the east coast of Australia, in Japan, Singapore, Argentina, Egypt, Thailand, Antarctica and is headed to the Philippines, Colorado and Europe in the next three months creating content for international distribution with his team of talented West Australians.



Walter McGuire - Owner/ Operator of Go Cultural Aboriginal Tours and Experiences, with his wife Meg McGuire

Walter McGuire is a Wadjuk Noongar maam (pronounced 'marm'). Walter and Meg's multi-award winning business is based right here on Bibbulmun Country in Perth, Western Australia. As a proud descendant of several Bibbulmun tribal clans of the South West of WA, Walter continues 'Telling the First Story' of Aboriginal People to local and interstate customers, as well as international visitors to Perth from all over the world. In 2023, Walter won Gold in Individual Excellence in Aboriginal Tourism (WA) whilst the business has to date received three consecutive WA State Golds, entering the Hall of Fame for WA Tourism in 2021. In 2018, 2019 and 2021, two of these State triumphs converted to National Gold, Silver and Bronze Awards for Aboriginal Tourism in Australia.



Gary Beadle – Blinding Pty Ltd and owner of small bar Lot 20 previously Tiki as FK, 399, and FIVE

Gary Beadle is the godfather of Perth bartending and started Perth's first small bar (399). He also operates his Bar School www.cocktailtraining.com.au and consults to the industry upon request.



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Guest Speakers - continued



Joan Sadler - Tour Guide at Two Feet & a Heartbeat, and volunteer guide for the City of Perth and Art Gallery of WA

After graduating as a pharmacist I spent two years working in London and traveling around Europe. This is probably where my love of all things travel related began. Fast forward 40 years to today when having raised three daughters with my husband, Vaughan, continued with my chosen profession including owning my own community pharmacy for 14 years. I am now enjoying retirement. I have a strong connection to all things artistic and love to share my knowledge and enthusiasm with others. I began guiding as a volunteer at Art Gallery of WA, then joined City of Perth as a tour guide for the city's art and gardens. Four years ago, encouraged by Vaughan, I joined Two Feet & A Heartbeat. All these venues bring great satisfaction. Meeting new people, getting out and moving about and keeping the brain active are all benefits. Sharing all the beautiful things our city has to offer is so rewarding and something I could encourage people in retirement to do.



Mark Lukan – Customer Service, Trade Winds Hotel, Fremantle (Prendiville Group)

I started at the Tradewinds Hotel in April 2022 as the Lobby Ambassador. The role had two very different aspects. Firstly, having lived in the area for 20 years, my role on a Friday and Saturday was to meet and greet the guests, chat to them, find out what they were up to and offer whatever assistance I could. This included driving them to venues, suggesting restaurants and highlighting the various attractions around Fremantle. The role also includes ensuring amenity packages (champagne, chocolates etc.) are delivered to VIP guests. I also mingle with the in house guests around the pool area and in the restaurant to make sure they are having a great experience. In addition, two mornings a week I was in the office following up outstanding accounts. Over time this role has expanded to include all reception functions, check-in guests, check-out guests, answer phone calls, make reservations as well as some basic housekeeping/maintenance duties and in more recent times I have also added the role of relief night auditor. Finally, each year I have acted as Santa for guests having lunch at the hotel on Christmas Day.



Roz Rodgers - Porter at Novotel Hotel Murray Street

Roz Rodgers, who worked in security at hotels during quarantine, transitioned to a new role as a porter at Novotel Perth Murray Street. She brings a wealth of customer service experience from her previous positions. Roz is also certified in security operations, crowd control, and has a strong background in hospitality.



Andrew Hocken - President, Rottneest Volunatry Guides Association

Andrew worked at the State Library of WA for twenty years in a variety of roles, including Director of the State Reference Library as well as implementing computer systems to provide better access to the collections. Prior to retiring Andrew worked with US and UK software vendors as International Director of Sales. Andrew became a Rottneest Voluntary Guide in 2020 and was Vice President from 2021-23 and President since 2023. He tells us that Guiding on Rottneest is one of the most amazing voluntary roles available to those with an enthusiastic outlook on life and the time to lead a variety of tours of Rottneest and meet visitors from all over the world.



Jodie Dutton - Employment Facilitator, Perth North WA

Jodie is the Employment Facilitator for the Perth North Employment Region delivering the Local Jobs Program on behalf of the Australian Government Department of Employment and Workplace Relations. Jodie brings knowledge and experience in the areas of data analytics, performance optimisation, continuous improvement, business development and strategic planning. She is a specialist in workforce development initiatives that align labour market gaps with training and employment opportunities to develop and deliver bespoke career entry programs, specialising in opportunities for long-term unemployed job seekers.



Guest Speakers - continued



Gary Muir – Proprietor and EcoGuide, WOW Wilderness EcoCruises

Join EcoGuide Gary Muir for a peek behind the scenery of a Wild over Wilderness (WOW) Wilderness EcoCruise where every step's a story... Gary is a sixth- generation member of the Muir family whose ancestors were some of the first white settlers in WA's south west wilderness and Eucla regions. Gary became one of the first Conservation Officers of the then Department of Conservation and Land Management and dedicated over a decade to the management of forests, parks and reserves in WA. Gary then joined the family business, – WOW Wilderness – a leading ecotourism operation in the Walpole Wilderness, personally taking thousands of people each year through the Walpole and Normalup Inlets Marine Park to WA's first wilderness zone in the Walpole Normalup National Park. As with the generations of Muirs before him, he has a special appreciation for the natural and cultural values of WA parks. Gary was the FACET Golden Guide Award winner in 2003 and is a Park Ambassador for the WA Parks Foundation.



Ryan Mossny - Chair of FACET and Co-owner of Two Feet & a Heartbeat Tours and Matagarup Zip+Climb

Ryan Mossny is the co-owner/co-founder of Two Feet & a Heartbeat walking tours and Matagarup Zip+Climb. His specialties include tourism product development, product planning, heritage/historical/cultural interpretation, tour guide training, financial sourcing/management, place making and grant application management. In 2021 Ryan and his business partner, Ryan Zaknich, launched their newest business venture, Matagarup Zip+Climb that sees guests climb up and over Perth's iconic Matagarup Bridge and/or zipline off the structure to the Burswood Peninsula. Ryan is recognised as a leader in the tourism and heritage fields having received a number of awards including a 2018 WA Heritage Award for Professional Contribution; 2015 WA Business News 40under40 winner; and 2012 FACET Golden Guide Award winner. He is on the Board of Visit Mandurah and The Museum of Perth, and is a WA Parks Foundation Ambassador.

Tourism Western Australia and FACET thank you for your participation in this event and hope you have been inspired to consider a role in WA's amazing tourism and hospitality industry.

